

## **Craigie's Loyalty Card Terms and Conditions**

1. You must be 18 years or over to be eligible to become a Craigie's Farm loyalty scheme member.
2. Please register to receive your card with your unique number.
3. Registration with your email address ensures you will receive our exciting offers.
4. We will not share any of your information with any other company.
5. Collect 1 point for every £1 spent. 1 point is worth 1 penny to spend on products in store.
6. Your rewards can be redeemed on your next visit by purchasing from Craigie's Farm Shop & Café.
7. All offers are subject to availability.
8. Cards must be presented at time of purchase before transaction has been completed.
9. If the card is not present keep your receipt and the points from that transaction may be added at a later date.
10. Note each receipt can only be redeemed once.
11. Points must be collected on a single card.
12. You may apply for a new card if the card is lost, stolen, or damaged. Any accrued benefits will be transferred to your new card. However Craigie's is not liable for theft of points by third party if your card is stolen.
13. In the event of a lost or stolen card please let Craigie's Farm know ASAP so we can arrange a replacement card.
14. Cards are not redeemable for cash.
15. You can terminate your membership at any time by advising us in writing. Any outstanding points which you have accrued will be immediately cancelled and no cash payments or other compensation will be provided.
16. Craigie's Farming Limited reserves the right to terminate the scheme with 3 months' notice.
17. Craigie's Farming Limited take no responsibility for stolen or lost cards.
18. Cardholders will be advised in advanced of any changes in the above terms and conditions.
19. Craigie's Farming Limited reserve the right to vary these conditions at any time.
20. Use of the Craigie's Farm Shop & Café loyalty card implies full acceptance of terms and conditions.

